Accident / Incident Investigation

Objectives:

Investigation of accidents and incidents involves the methodical examination of an undesired event that did, or could, result in injury, damage etc. This course will enable delegates to undertake a full and thorough investigation, correctly identifying the facts, determining the causes and developing effective remedial actions to control the risks. Reference will be made to a 'loss control model; to help describe the process.

Course content:

Accident Causation and the domino effect

Human factors in accident causation

Loss control theory

How to systematically investigate accidents and incidents

Identify direct and indirect causes

Interview techniques

Role Play Exercise

Multi choice question paper